

The Quarterly Newsletter for Palisades Credit Union Members

### COMMUNITY CONNECTION

This fall, we partnered with Rockland Community Action Partnership to hold a Winter Coat Drive at each of our branches. Palisades CU employees and members donated men's, women's, and children's coats and winter items - the estimated value being over \$2,500! Thank you to all who donated and helped spread the word - your contributions have a major impact on our community!



## HOME FOR THE HOLIDAYS Project Joy

In December, the PCU Crew volunteered with People to People's Project Joy!

People to People's programs provide groceries, clothing and housewares, school supplies, and more to neighbors facing difficult times, and during the holiday season, Project Joy offers their "Joy Store", where local families are able to receive gifts for their children.

Thank you to our volunteers, Jason, Mike, Anthony, Mat, and Al (behind the camera) for their work with this wonderful organization!



#### TOGETHER WE THRIVE Tomorrows Children's Fund

We are honored to support Tomorrows Children's Fund with a \$7,500 grant - made possible by the Federal Home Loan Bank of New York. We believe in the vital work that TCF does for families in our area, and we are thrilled to contribute to their mission.



Tomorrows Children's Fund supports children with cancer and serious blood disorders. They provide a warm, healthy, and loving environment for children in treatment and a full scope of services to relieve families' emotional and financial stress. We are grateful to be a part of TCF's efforts and look forward to continuing our support as we work together to make a difference in the lives of those in need.

#### **Suffern Rotary Club's Period Product Initiative**

We are so happy to contribute to Suffern Rotary Club's Period Product Initiative project! With another grant made possible by the Federal Home Loan Bank of New York, we had the opportunity to support this project, which directly helps women in our community.



#### **PCU CREW**

### A Year in Review

The PCU Crew had the pleasure of working with so many wonderful organizations this year. The PCU Crew consists of Palisades Credit Union employees that volunteer throughout Rockland County, Bergen County, and beyond! We volunteer to give back to our local communities as much as possible. Here's a recap of the orgs we worked with in 2024, many of which we worked with multiple times throughout the year!

Keep Rockland Beautiful - Suffern, Pearl River, and Orangeburg WestCOP - Rockland Community Action Partnership Rockland Community Against Hunger Get Fresh Walk to End Alzheimer's - Rockland People to People's Project Joy



#### WELCOME TO THE TEAM

#### **Meet our New Employee!**

**Steven D.** will be working as our new Teller in our Nanuet branch. Steven comes to Palisades Credit Union with a desire to help people to achieve their financial goals. He has a strong background in mathematics and boasts over seven years of experience in customer service.

Join our team today!

2/20/25, 9:44 AM

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**REVIEW ROUNDUP** 

#### Praise from you, our members!



5-star ratings we've received on Google

#### "Andre... was excellent: 100% perfect customer service: very professional."

- A member on their experience with our Nanuet FSR, Andre

"...I was grateful to find that Palisades and my credit union were in the same co-op. Even though I was a visitor, Hakeem looked up my credit union and account and made the deposit immediately. It was a huge relief to be able to get it done. Thanks Hakeem!"

- A shared-branch member Mike, on his experience with our New City Teller, Hakeem

"I recently closed on a HELOC and I must say the experience was seamless thanks to the assistance of the branch manager, Ellen... Ellen is truly amazing! From her expertise, kind personality, and attentiveness, I knew I was in good hands... I had a lot of questions during the process and Ellen put me at ease by answering every single one and making sure I truly understood the response. This branch is very welcoming and the team is just as amazing."

- Our member Yetunde, on their experience with our New City Branch Manager, Ellen



# Locations

#### Looutionio

Nanuet 240 East Route 59 Nanuet, NY 10954

**New City** 44 South Main Street New City, NY 10956

**Orangeburg** 16 Orangeburg Center Orangeburg, NY 10962

### **Holiday Closings**

Monday, January 20 - MLK Day Monday, February 17 - Presidents' Day

# Hours of Operation

Monday: 9 AM - 5 PM Tuesday: 9 AM - 5 PM Wednesday: 10 AM - 5 PM Thursday: 9 AM - 5 PM Friday: 9 AM - 5 PM Saturday: 9 AM - 1 PM\* \*Orangeburg is closed on Saturdays Phone Numbers

**Call Center** 800-438-7415

**TAP** 845-602-3TAP or 800-333-TAP3

**Branches** Nanuet: 845-848-0136 New City: 845-848-0137 Orangeburg: 845-848-0138

**Debt Consolidation Loan:** \*APR=Annual Percentage Rate. Maximum loan amount is \$30,000 and maximum loan term is 60 months. Application must be received by 4/30/2025, and loan must fund by 5/15/2025 to qualify for promotional rate. Based on a \$10,000 loan with an 8.74% APR for 60 months, monthly payments will be \$207. Promotion is subject to change at any time without notice and is subject to credit approval; actual rate offered is based on Lender's credit criteria. Auto-payment required for lowest offer rate, 0.50% rate add-on if auto-payment is not established. Offer cannot be combined with any other offer and is available on loans currently financed with the Credit Union with exclusions. Federally insured by NCUA.



**Contact Us** 

Palisades Credit Union Corporate 300 N Middletown Rd Suite 6 Pearl River, NY 10965 800-438-7415

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